



User's Guide for Stationary Spider Zone

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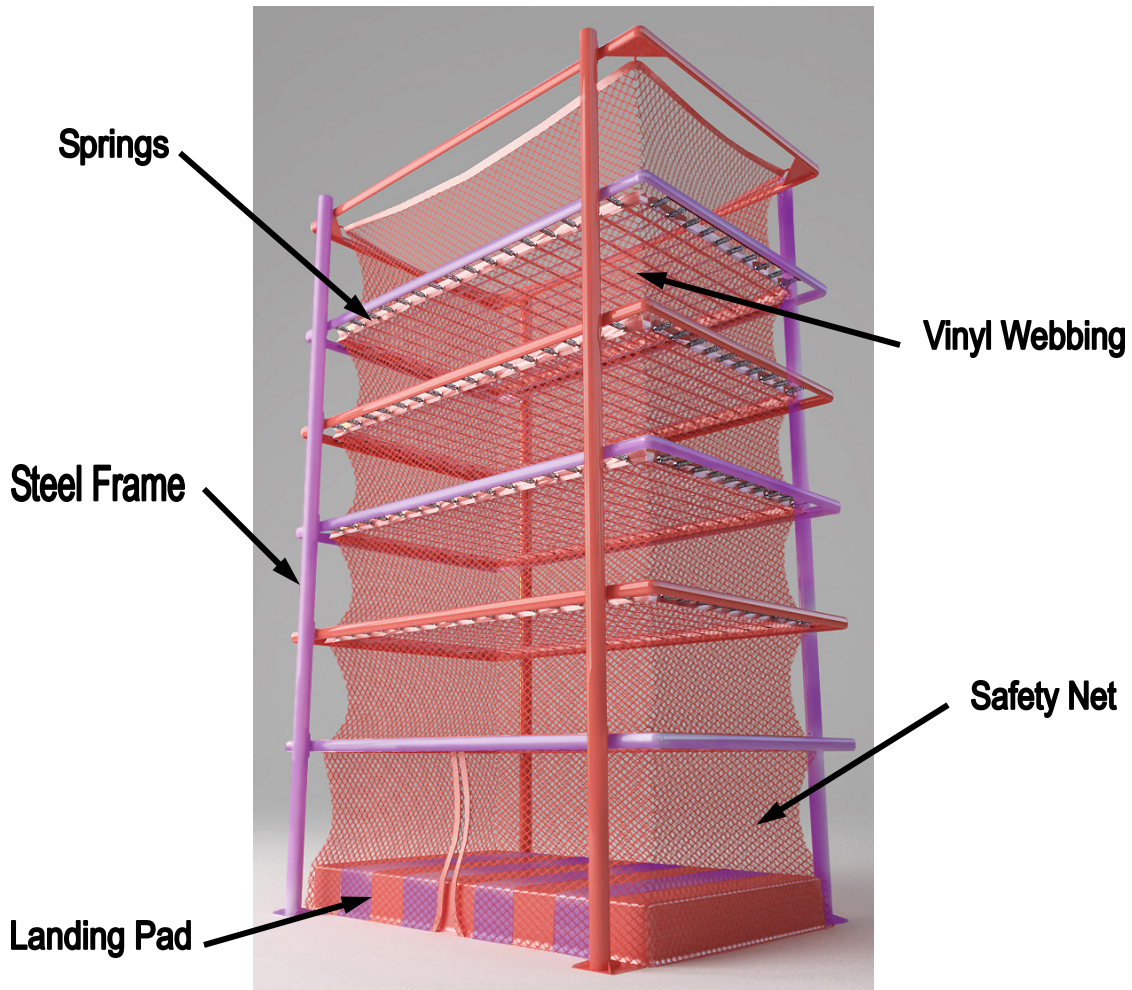
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Congratulations!

Congratulations on your purchase of an Extreme Engineering® stationary Spider Zone! The Spider Zone, one of the most innovative climbing structures on the market, is designed by the company that has invented numerous recreational equipment products, including mobile climbing walls, the Extreme Belay in the Box™ Auto-Belay™ system, and the Mobile Quad Pod™.

Your stationary Spider Zone is the first and best in the industry!



The Spider Zone™ is durable, designed to give you years of service and provide tens of thousands of climbs for your customers.

Your Spider Zone™ is easy to operate. If you follow these instructions carefully, you'll be assured of safe and reliable operation.



Be sure to read and follow the safety instructions in this manual.

Safety first!

Always make safety your first concern when operating your stationary Spider Zone™.



CAUTION This is a safety alert symbol. It is used to alert you to potential personal safety hazards. Please read all safety messages that follow this symbol **to avoid injury or death.**



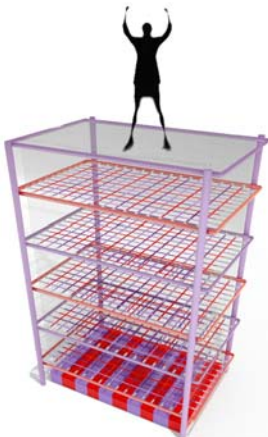
CAUTION For your safety, read all instructions in this User's Guide before operating the Spider Zone™.

Always Inspect the Spider Zone™ system before use

The Maintenance section of this User's Guide includes comprehensive details for making a complete inspection. Read that section carefully before operating your Spider Zone™. You will also find inspection logs and a maintenance log there, for you to photocopy and use.

If you find any problems from after an inspection, call Extreme Engineering® Customer Service immediately for assistance.

Do not allow the following:



Do not stand on top of the Spider Zone™.



Do not climb on the outside of the Spider Zone™.



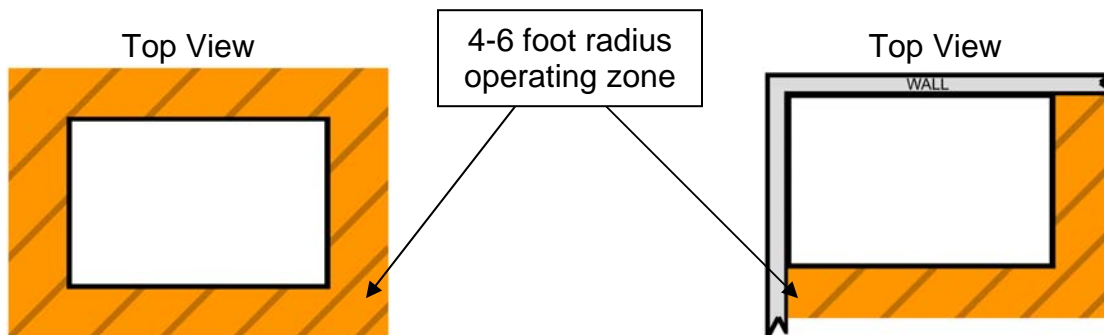
Do not operate without a landing pad.



Do not carry sharp objects while using the Spider Zone™.

Prepare for Operation

These steps will make the Spider Zone™ ready for climbers.



1. There should be a 4 to 6 foot radius operating zone around the Spider Zone™. The operating zone is designed to keep the public clear from other climbers. To ensure maximum safety, an operating zone around the Spider Zone™ is suggested by Extreme Engineering®.
2. You may set up stanchions and crowd control ropes around the operating zone of the Spider Zone™ to control the flow of the traffic.
3. If you are charging per climb it is recommended to setup the cashbox and table near the crowd control ropes at one side of the Spider Zone™ (if applicable). The cashbox and table should be adjacent to the entry area of the Spider Zone™. One operator can easily both collect money and supervise climbers. If you use tokens or tickets, the operator will still need to collect these. (See Operating Techniques section below).
4. Establish your method of entrance control. This includes how tickets are used, supervising the entrance point to the line, etc. or explain where the entrance is located for the users.
5. Make sure your operators are clear on your procedures. It's always a good idea to have pre-day review meetings with the operating team.
6. You should have an established plan for handling contingencies like medical or other emergencies, even though these are unlikely to occur. Make sure every member of your crew knows this information.

Operation



CAUTION: Read all instructions before operating the Spider Zone™.



CAUTION: Climbing and crawling is a physical activity and all possible care should be taken to ensure the safety of the climbers, spectators, and operators. Always operate the Spider Zone™ according to the procedures described here.

Operating techniques

1. Make sure to keep the landing area clear of spectators.
2. No direct supervision is required. If you are charging per climb, one crew member is needed for collecting money and controlling the traffic.

Crew member #1

- Takes money (or tickets or tokens, if money is taken elsewhere).
- Supervises the climbers in the Spider Zone™.
- Instructs the climbers to exit the Spider Zone™ when the established time has expired.

Safety rules for you, the operator

- Don't stand on top of the Spider Zone™.
- Don't climb on the outside of the Spider Zone™.
- The Spider Zone™ needs to be monitored while climbing is in progress.
- If you must leave the Spider Zone™ unsupervised, make sure that an adult is available to monitor the climbers, otherwise make sure all participants exit the Spider Zone™.



CAUTION: To prevent the possibility of coming entangled in the Spider Zone™, do not wear any loose clothing such as scarves, neckties, etc., while operating or inspecting the Spider Zone™.

Safety rules for your climbers

It's a good idea to make climbers aware of some simple rules. We suggest you reproduce these rules as a poster for the climbers to read. The following page is ready to photocopy, if you wish.

Safety Rules

Stationary Spider Zone™

BEFORE YOU START

- Empty your pockets of any loose or sharp objects before participating on the Spider Zone™.
- You must weigh no more than 250lbs to participate on the Spider Zone™.
- Please follow all safety rules provided by the operator.

DURING YOUR CLIMB

- Do not pull on other climbers.
- Do not climb with high heels or sandals.
- Don't climb on the steel frame or pull on the sides of the safety net.

AT THE END OF YOUR RIDE

- Climb down and exit out of the Spider Zone™.

Special situations

The vast majority of climbs take place without any difficulty or interruption, but sometimes a problem can occur. Here's what to do.

Climber frozen at top

1. Ask the climber to stay calm. Say that you are going to come up and help him or her down.

Climber is intentionally reckless

1. Ask the climber to take it easy. If he or she persists:
 - a. If you do not believe adjacent climbers would be endangered, tell the reckless climber to climb down now; or
 - b. If you believe other climbers might be endangered, tell the reckless climber to freeze at his or her position, and ask the other adjacent climbers to climb down first (you can let them restart once the reckless climber is removed from the Spider Zone™.) Then, tell the reckless climber to climb down and exit the Spider Zone™.

Troubleshooting

If you have a problem with your Spider Zone™, check the following table for a solution.

Problem and Solution
Netting loose around the Spider Zone™ <ul style="list-style-type: none">• Make sure the netting is tightened around the steel frame.
Webbing is loose <ul style="list-style-type: none">• Make sure the webbing is pulled back with a spring. Ensure that the spring pulling back the webbing is fastened to the steel frame.

Log Book

A maintenance log book is essential for tracking the use of the Spider Zone™. If you record the date, number of daily cycles, and number of cumulative cycles, this record will allow you to anticipate when some maintenance tasks (such as replacing webbing or springs) should occur. We have a maintenance log sheet included on page 12 of this manual.

Maintenance procedures and inspection logs

Read the inspection procedures on the following pages. Be sure to use copies of the inspection checklists provided in this manual to keep a record of your inspections.

Detailed description of inspection items

Inspect the Spider Zone™ thoroughly before use. Your safety and your climbers' safety depend on it!

- **Vinyl Webbing**

Make sure the vinyl webbing is not cracking, fracturing, or falling apart. If you come across worn webbing, replace it as soon as possible.

- **Safety Net**

Make sure the safety net doesn't have any large holes or gaps. Also make sure that the safety net is tightened around the steel frameset. If the netting is worn, replace it as soon as possible.

- **Springs**

Make sure that there are no missing or broken springs from the Spider Zone™. If you find any broken or missing springs, replace them as soon as possible.

- **Steel Frameset**

Make sure that the steel frameset doesn't contain any loose or missing hardware. If the steel frameset contains loose hardware tighten it immediately. If the steel frameset is missing hardware, replace it immediately.

- **Loose or broken parts**

Inspect the entire climbing wall for loose or broken parts. Replace broken parts (call Customer Service to order) and tighten loose parts.

- **Landing Pad**

Make sure the landing pad doesn't contain any rips and is in good shape. If the landing pad has rips and is worn, please replace it as soon as possible.

Cleaning and Other Special Care

- **Vinyl, Landing Pad, and Safety Net**

Keep the vinyl, landing pad, and safety net dry and clean. Protect them from long exposures to ultraviolet light. Do not store them in very humid or salty air, with damp equipment or clothing, or near corrosive chemicals. Do not sand or file the vinyl, landing pad or safety net for any reason. If noticeable rips or cracks appear, replace as soon as possible. You may use warm, soapy water to clean the vinyl, landing pad, and safety net. A safe anti-bacterial cleaning solvent may also be used. Make sure the solvent is compatible with vinyl, paint and other plastics.

- **Steel Frameset**

If the steel frameset is dirty you may hand wash it with soapy water.

Quick Checklists and Log

Below you will find a condensed maintenance checklist, plus a maintenance log sheet, which you can photocopy and use.

Per-use Maintenance Checklist

- ❑ **Vinyl Webbing.** Check for fraying or broken strands. Check for kinks, wear or damage to the vinyl webbing. If the webbing is damaged, replace it as soon as possible.
- ❑ **Springs.** Must not be worn or missing.
- ❑ **Safety Net.** Make sure that the safety net is not cut or contains large gaps and/or holes. Replace if necessary.
- ❑ **Landing Pad.** Check cracks or rips in the landing pad. If the landing pad contains cracks or rips, replace the pad as soon as possible.
- ❑ **Steel Frameset.** Must be in good condition, not worn. When dirty, hand wash with warm, soapy water, and allow it to air dry. Make sure there is no missing or broken hardware.
- ❑ **Loose or broken parts.** Replace broken parts; tighten loose parts.

Periodic Maintenance Checklist

Thoroughly inspect the Spider Zone™ before every use.

- ❑ **Do the per-use maintenance checklist first.**
- ❑ **Loose or broken parts.** Replace broken parts; tighten loose parts.

Specifications for stationary models

STEEL	
Steel	Powder Coated Steel. Tubing meets ASTM.
WEBBING	
Vinyl	Thick gauge vinyl webbing and landing pad. Vinyl is UV resistant. Meets all inflatable specifications.
PARTICIPANT WEIGHT	
Weight Limit	Recommended weights are 45-250 lbs.

Limited Warranty

EXTREME ENGINEERING warrants to the first consumer purchaser that this product will be free from defective workmanship and materials. This warranty is nontransferable. Warranty is subject to the following conditions:

1. Extreme Engineering agrees that it will, at its option, either repair or replace a defective part or will, at its option, repair or replace the defective product, at no charge to the purchaser for labor for a period of ninety (90) days, at factory, from date of delivery, and at no charge to the purchaser for parts for a period of one (1) year from date of delivery (shipping and handling costs will apply). The consumer purchaser will have the following options when exchanging warranted parts: 1. The consumer purchaser will have to send the defective part or product back to Extreme Engineering's manufacturing plant. The defective part or product will be determined by Extreme Engineering if it is defective. Extreme Engineering will send a replacement part free of charge if the part or product is found defective. or 2. The consumer purchaser will initially be charged for the warranted part or product. Once Extreme Engineering receives the defective part or product the consumer purchaser will be credited back if the part or product is found to be defective. Consumables are covered for 30 days (harnesses, handholds, cables, pulleys, jumper straps, vinyl straps, springs, etc.). You may contact Extreme Engineering for additional details on consumable items. We have a 90-day warranty on electronics, 30-days on labor, 90-day on parts. Auto-belay™ systems are warranted for the original purchaser(s) for one year (does not include Auto-belay™ cables or pulleys).
2. This limited warranty is valid only when the product is installed, operated and maintained in accordance with the Extreme Engineering Owner's Manual. Any deviation from these recommended procedures must be approved in writing by Extreme Engineering.
3. This limited warranty does not apply to any part which has been subjected to misuse, abnormal service or handling or which has been altered or modified in design or construction.
4. This limited warranty does not apply to changes in the exterior appearance of the climbing wall. Custom painted products are not covered by Extreme Engineering's limited warranty.
5. Neither the sales personnel of the seller nor any other person is authorized to make any warranties other than those described herein or to extend the duration of any warranties beyond the time period described, on behalf of Extreme Engineering.
6. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, AS STATED ABOVE. EXTREME ENGINEERING DOES NOT ASSUME RESPONSIBILITY FOR CONSEQUENTIAL DAMAGE OR LOSS, INCLUDING LOSS OF USE OF VEHICLE, LOSS OF TIME, INCONVENIENCE, EXPENSE FOR GASOLINE, TELEPHONE, TRAVEL,

LODGING, LOSS OR DAMAGE TO PERSONAL PROPERTY OR LOSS OF REVENUES. Some states do not allow limitations on how long an implied warranty lasts or limitations on consequential damages, so the above limitation may not apply to you.

7. THE WARRANTIES DESCRIBED HERE SHALL BE THE SOLE AND EXCLUSIVE WARRANTIES GRANTED BY EXTREME ENGINEERING AND SHALL BE THE SOLE AND EXCLUSIVE REMEDY AVAILABLE TO THE ORIGINAL PURCHASER. Correction of defects, in the manner and for the period of time described here, shall constitute complete fulfillment of all liabilities and responsibilities, whether based on contract, negligence, strict liability or otherwise. In no event shall Extreme Engineering be liable, or in any way responsible, for damages or defects in the product which were caused by repairs performed by anyone other than an authorized servicer.
8. Extreme Engineering shall not be liable, or in any way responsible, for incidental or consequential economic or property damage. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.
9. Technical support is available to the original purchaser up to one year from the purchase date of an Extreme Engineering product. Technical support outside of the one year warranty period is available for a fee.

If you have a warranty claim

In the event of a warranty claim, please fill out the warranty claim page located on the last page of this manual. You may download a copy from Extreme Engineering's technical support page at www.extremeengineering.com. You may also call Extreme Engineering for a copy of the warranty claim form. The warranty claim form must be filled out and sent with the defective product. You may also fax a copy to Extreme Engineering's Customer Service Department at 916-663-9249. You may contact customer service at 916-663-1560.

Warranty claim service must be performed and approved by the Extreme Engineering Customer Service Department. Warranty replacement hardware systems and components or parts will be free of charge. Shipping and handling costs on defective items returned to Extreme Engineering are paid by the consumer purchaser. Labor cost to repair or replace will be limited to the amount of the original purchase price of the systems and components. The replaced warranty products or parts become the property of Extreme Engineering and must be returned to the Extreme Engineering Customer Service Department freight prepaid, unless prior arrangements have been made.

Replacement parts

Purchase your replacement parts through our customer support center at 916/663-1560 or visit our online store at www.extremeengineering.com. Always make sure that your extreme products are running at optimal performance.

Technical Support

If you require technical support and your product is still under warranty, contact customer service to schedule free technical support on your product. Technical support will respond within 24 hours once a claim is placed. You may call customer service at 916-663-1560 or request a phone call through our website at www.extremeengineering.com under the technical support page. If your product is over a year old, ask about our technical support fees. Technical support annual packages are available for a small fee. Support packages are the most cost effective solution if your product is outside of the 1 year warranty.

This manual is the property of Extreme Engineering. Any duplication without Extreme Engineering's consent is illegal and will be reported to the appropriate authorities. If you have any questions about the manual, please contact Extreme Engineering.

THANK YOU FOR PURCHAING AN EXTREME ENGINEERING® PRODUCT.
THE BEST MOBILE CLIMBING WALLS ON THE MARKET!



Warranty Claim Form

Company Name:			Date:
Customer Name:			
Address:			
City:	State:	Zip:	Country:
Phone:		Fax:	
Email:			
Product Name (Part Number):		Purchase Date:	
Sales Order Number:			
Detailed Description of Current Issue(s):			